



Serving the region for more than 120 years, St. Vincent Healthcare in Billings is proud to deliver compassionate, quality care to the people of Montana, Wyoming and the western Dakotas. In addition to primary care clinics in and around the Billings area, St. Vincent Healthcare offers dozens of progressive specialty services and a 286-bed hospital. St. Vincent even has a special “hospital within a hospital” just for children, St. Vincent Children’s Healthcare. St. Vincent Healthcare has more than 1,300 associates and more than 500 physicians and advanced care professionals. Together, St. Vincent Healthcare, St. James Healthcare in Butte, and Holy Rosary Healthcare in Miles City, serve the healthcare needs of Montana.

## Fast Facts (FOR YEAR-END 2021)

Year Founded . . . . .	<b>1898</b>
Full-time Equivalents . . . . .	<b>1,408</b>
Medical Staff . . . . .	<b>670</b>
Inpatient Admissions . . . . .	<b>10,981</b>
Emergency Visits . . . . .	<b>34,467</b>
Licensed Beds . . . . .	<b>286</b>
Births . . . . .	<b>1,503</b>
Annual Community Benefit . . . . .	<b>\$34.4 million</b>

## Key Quality Measures

### SAFETY & QUALITY



**CMS Overall Rating of 4 out of 5 stars** where the most common overall

hospital quality star rating is 3 stars nationally.



**Leapfrog Safety Grade Fall 2021** ranking in the top 34% of all hospitals measured for process, structural and outcome safety measures.



**U.S. News & World Report** recognized as High Performing in six adults procedures and conditions.

### PATIENT EXPERIENCE (HCAHPS)



79% of St. Vincent patients **gave their hospital a rating of 9 or 10** on a scale from 0 (lowest) to 10 (highest). National average is 73%.



81% of St. Vincent patients reported that they would **definitely recommend the hospital**, compared with an average of 71% for national hospitals.

## OUR MISSION

*We reveal and foster God’s healing love by improving the health of the people and communities we serve, especially those who are poor and vulnerable.*



## Accreditations & Certifications

- ✓ Joint Commission Top Performer on Key Quality Measures
- ✓ Joint Commission Primary Stroke Center
- ✓ Commission on Cancer Comprehensive Cancer Program
- ✓ Level II Trauma Center Designation
- ✓ Level III NICU
- ✓ American College of Cardiology Accredited Chest Pain Center



## Awards

- ★ **CMS 5-Star - 2020**
- ★ **IBM Watson Top 100 Hospital - 2020**
- ★ **Best Hospitals in US Award - 2022, 2021, 2020\***
- ★ **National Best Patient Experience Award Recipient - 2020\***
- ★ **National Critical Care Excellence Award - 2021\***
- ★ **Platinum NCDR Chest Pain MI Registry™ Performance Achievement Award - 2021**

\*SCL Health has been honored by several third-party organizations for care and quality, including Healthgrades, U.S. News & World Report, Newsweek and Consumer Reports. Third-party awards and ratings are not validated nor are they regularly licensed by SCL Health.



## Key Service Lines



### Heart & Vascular

The SCL Health Heart & Vascular Center at St. Vincent is home to one of the regions most comprehensive cardiac and vascular programs. From diagnosis to rehabilitation, St. Vincent offers an extensive variety of heart and vascular procedures. St. Vincent is one of only two hospitals in the state of Montana to be designated an Accredited Chest Pain Center by the American College of Cardiology. St. Vincent offers several minimally invasive procedures such as Transcatheter Aortic Valve Replacement (TAVR), MitraClip and Watchman.



### Pediatrics

St. Vincent Healthcare offers a hospital within a hospital just for kids, including the state's first 24/7 Pediatric Intensive Care Unit, a comprehensive list of board-certified pediatric specialists and subspecialists, a pediatric surgery program, multidisciplinary pediatric specialty clinics, and nurses specially trained to care for the most critical needs of our children. We have also teamed up with Primary Children's Hospital in Salt Lake City, Utah to ensure the best pediatric care is available to all children in Montana and Northern Wyoming.



### Orthopedics & Spine

St. Vincent offers a full-range of orthopedic and spine services including sports medicine, total joint replacement, pediatric orthopedics, podiatry and more. The program focuses on nonsurgical and minimally invasive intervention but is also nationally recognized for hip and knee replacement surgery.



### Neurosciences

St. Vincent Healthcare is a Certified Primary Stroke Center by the Joint Commission and is the only Certified MS Center in the state of Montana. Our Regional Neuroscience Center is the most comprehensive in the region and was the first hospital in the state to perform Deep Brain Stimulation surgery. St. Vincent offers a full range of neurology and neurosurgery services.



### Women's Health

St. Vincent Healthcare offers an array of women's services to meet the needs of the whole person. Comprehensive care includes a Mother Newborn Care Unit, a Level III Neonatal Intensive Care Unit, state of the art digital mammography services, a high-risk pregnancy program, a midwifery program, and world-class obstetrical care. In addition, specially-trained surgeons offer minimally invasive robotic surgery for hysterectomy and other women's gynecological procedures.



### Cancer Care

The oncology specialists at the SCL Health Cancer Centers of Montana at St. Vincent Healthcare are skilled in treating all forms of cancer by creating personalized care plans. Our comprehensive oncology services begin with prevention and screening, and include chemotherapy and infusion, radiation therapy including CyberKnife Robotic Radiosurgery, and surgical interventions. Our clinical trial program is the most robust in the state of Montana.



### Emergency & Trauma Care

St. Vincent Healthcare's Level II Emergency & Trauma Center brings patients and their loved ones the most skilled services and highest technology available in the area. We provide a full range of specialized care, including lab and pharmacy in the ER, dedicated radiology services, Certified Primary Stroke Center, Accredited Chest Pain Center, and telemedicine services. Our HELP Flight program offers helicopter and fixed-wing transport through the region.